

Overview

HP Email Archiving software (EAs) for Microsoft Exchange is client software that integrates with HP Integrated Archive Platform (IAP) to help you mitigate business risks associated with legal discovery, corporate governance, and regulatory compliance requirements. HP Email Archiving software for Exchange will help you reduce the cost of email storage and boost messaging server performance and availability. HP Email Archiving software for Microsoft Exchange integrates with Microsoft Outlook and Outlook Web Access (OWA) to provide a seamless, nearly transparent user interface where archived messages can be quickly accessed through users' standard Outlook interface.

The available Selective Archiving module provides policies to mine messages directly from users' mailboxes. Policies can be based on quota thresholds or any combination of message content, age, size, sender/recipient and keyword, all of which can be applied to individual users, groups or the entire enterprise. Use of the Selective Archiving version can significantly reduce the storage burden on the primary Exchange servers by removing a large percentage of email data to HP Integrated Archive Platform. This process can significantly boost the performance of the Exchange application while optimizing storage and controlling IT costs. Another benefit when using the Selective Archiving version is the ability to create user mailboxes with unlimited quotas which can eliminate the spread of PSTs and increase productivity that can be lost by users constantly managing nearly full mailboxes. With HP Email Archiving software for Microsoft Exchange users can now take control of their mailboxes and even search lost or deleted emails from the simple, easy-to-use Outlook Integrated Archive Search for an extensive range of search and retrieve capabilities.

The available Compliance Archiving module enables all messages for the entire enterprise to be automatically archived from Journal mailboxes and moved into a secure, highly scalable archive platform, such as HP IAP. Immediately after HP Integrated Archive Platform has securely stored two copies on primary and secondary Universal Smartcells, the message is deleted from the Journal mailbox, freeing up space. Information stored in HP Integrated Archive Platform is encoded with a digital signature and date and time stamp to prevent tampering. Additionally, stored data is protected from premature or malicious deletion by defined retention periods enforced by HP IAP. This can help businesses address specific data retention regulations, such as Securities and Exchange Commission (SEC) 17a-4, U.S. FRCP 37(b) "Safe Harbor", U.S. Sarbanes Oxley, and other internal corporate governance requirements to enable users to focus on the core business.

By serving as an email archiving client to HP Integrated Archive Platform, HP Email Archiving software for Microsoft Exchange leverages the comprehensive capabilities of HP's grid-based disk archiving platform, including single instancing, full-content indexing, date and time stamping, high performance searching, and a wide range of retention policies. The tightly integrated Email Archiving software also leverages the HP Integrated Archive Platform's unique, high performance grid architecture and "multi-dimensional" scalability which can support hundreds to more than 100,000 users, billions of objects, and hundreds of terabytes of archival storage with unprecedented performance and user access to data in seconds.

What's New

- Integration with Microsoft Outlook Web Access (OWA) 2007

Licenses and Hardware

HP EAs Exchange Compliance Archiving 10k user LTU	T3562A
HP EAs Exchange Compliance Archiving 500 user LTU	T3563A
HP EAs Exchange Selective Archiving 10k user LTU	T3565A
HP EAs Exchange Selective Archiving 500 user LTU	T3564A
HP Exchange Archiving Gateway	A7977E

Overview

Customer Benefits

Capture all messages to facilitate information governance

Automatically collect all inbound & outbound messages for proactive litigation support and corporate governance purposes

Dramatic reduction in messaging infrastructure and management costs

Optimize Exchange server storage and improve performance by archiving various Exchange messaging types and removing the data from the Exchange server

Unlimited mailbox quotas

Remove data from Exchange via flexible business policies. Trigger archiving of messages when an upper quota threshold is exceeded. The messages will then be ranked and archived accordingly to a lower quota threshold; thus, the lower quota threshold becomes a virtual mailbox quota. Additionally, standard archiving policies such as "All messages larger than 32KB" or "All messages older than 3 months" are also available

Reduce Exchange backup windows

Reduce Exchange server backup windows by removing data from Exchange after the messages have been archived

Reduce Exchange migration times

Reduce Exchange migration times after the data has been archived, as only references to data in the archive need to be migrated rather than the data itself

No end user training necessary

Direct integration with key Exchange clients, such as Outlook and OWA, enables a seamless transition from a normal to an archived environment for end users

Access archived messages via integrated Outlook search

Provide end users with ubiquitous end access to archive messages via an easy to use, integrated, search interface

Access archived messages offline

End users can access archived messages offline ensuring seamless access to information anywhere, anytime

Support for multiple Microsoft Exchange environments

Multiple versions of Microsoft Exchange & Outlook are supported

Enterprise quality search & scalability via HP Integrated Archive Platform

HP Integrated Archive Platform is a feature-rich archiving platform providing message de-duplication, full-content indexing, and digital signature validation. Architected with a grid design for enterprise scalability and rapid retrieval of messages, HP IAP is the ultimate enterprise platform for archiving corporate data for e-discovery and proactive litigation readiness

Overview

Software Features/Functionality

Compliance & Selective Archiving support for Exchange 5.5, 2000, 2003, 2007

- Compliance Archiving Module
 - Capture all inbound & outbound messages from Exchange
 - Guarantees messages are archived even if end users delete messages
 - Using HP Email Archiving software for Microsoft Exchange with HP Integrated Archive Platform ensures all records are archived and retained in a fully compliant manner
 - Address specific data retention regulations such as SEC 17a-4 and/or internal corporate governance requirements
- Selective Archiving Module
 - Centrally configure policies, including quota archive thresholds, message age or size, sender/recipient, specific folders, keywords etc.
 - Archive multiple data types, including Standard Messages (IPM.Note), Calendar Items (IPM.Appointment), Tasks (IPM.Task), Documents (IPM.Document), and Public Folder Messages (IPM.Post)
 - Policies can be set at the individual, group, and/or an enterprise-wide level
 - Messages are automatically archived. References to the data in the archive replace the data itself enabling an "infinite mailbox"
 - Remove mailbox limits/quotas and reduce end user mailbox management time

Seamless client integration for Outlook 2000, XP, 2003, 2007; OWA 2003, 2007

- Seamlessly access archived message references via the Outlook Plug-In and/or the OWA extension

Outlook Integrated Archive Search

- Access archived message references while the user is offline
- The archived message cache is always requested first to maximize efficiencies even when the user is online

Archive Cache

- Access archived message references while the user is offline.
- The archived message cache is always requested first to maximize efficiencies even when the user is online

PST Import Tools

- Import legacy PST files, replace messages in PST files with archived message references, and transfer references to user inboxes (may require 3rd party tools and/or professional services)

Service and Support, HP Care Pack, and Warranty Information

Service and Support Information

Warranty (Standard) The following services are included with the purchase of your HP Email Archiving software for Microsoft Exchange:

- 90-day defective media replacement

The following first year warranty is included with the purchase of your HP Exchange Archiving Gateway:

- 1 yr 9 x 5, 4-hr response hardware support

For more information about HP's Global Limited Warranty and Technical Support, visit:

<http://h20230.www2.hp.com/>

Required HP Software Professional Services

HP Software Professional Services Organization (HPSW PSO) is responsible for the Installation and Startup service. To utilize this PSO service the customer will be provided with a statement of work (SOW) for their base installation.

- The basic components of the Installation and Startup SOW may include where applicable:
 - Product installation and out-of-the-box configuration
 - Enablement of out-of-the-box auditing features
 - Enablement of out-of-the-box reporting
 - Environmental assessment
 - Product feature review and knowledge transfer
 - Product documentation
 - Out-of-the-box sample scripts
 - A test plan for out-of-the-box implementation
 - Project management for installation

The HP Email Archiving software for Microsoft Exchange Installation and Startup service offers a set of modular services to provide quick start implementation of the HP Exchange Archiving Gateway into your environment:

- **Installation and Startup Services:** This service addresses Exchange email integration via the HP Exchange Archiving Gateway component within the HP Integrated Archive Platform. The service will enable HP Services to install, configure, integrate and validate nominal function of HP Integrated Archive Platform and HP Email Archiving software for Microsoft Exchange on one production email server for Compliance Archiving and/or Selective Archiving. This is dependent on which archiving licenses are purchased by the customer. For example, this service for the Selective Archiving module is limited to 10 users and 2 rules based upon message age and size.
 - The service provides a documented implementation of the HP Email Archiving software for Microsoft Exchange and includes installation, configuration, verification testing, documentation, and a customer orientation session.
- **Custom Services:** Custom HP Software PSO SOW
HP Software PSO can provide customized design and implementation services for HP Integrated Archive Platform, HP Exchange Archiving Gateway and HP Email Archiving software for Exchange for complex customer environments where the standard PSO services need to be expanded. These services, via SOW, can include replication and backup, as well as PST importation and migration planning and implementation.

Service and Support, HP Care Pack, and Warranty Information

HP Care Pack Services HP Care Pack Services offer upgraded service levels to extend and expand your standard product warranty with easy-to-buy, easy-to-use support packages that help you make the most of your hardware and software investments. They let you choose the support levels that meet your business requirements, from basic to mission-critical. They help you contain total cost of ownership.

HP Care Pack warranty extensions can be purchased along with HP products to cost-effectively upgrade or extend your warranty. For many products, post-warranty HP Care Pack Services are available when your original warranty has expired.

Why purchase an HP Care Pack service?

Your standard warranty protects against product defects. HP Care Pack Services help you guard against unplanned downtime, which can reduce your productivity and profitability. These convenient service packages:

- Protect your investment in HP products
- Provide consistent, predictable levels of support across your entire department or business
- Ease budget planning with fixed-cost support that includes parts and labor
- Give you direct access to proven technical and problem-solving expertise
- Offer a choice of response-time and repair-time commitments
- Deliver prompt, measurable results
- Are available whenever and wherever you do business

Available HP Care Pack Services Extend your base product warranty with any of the following cost-saving support packages:

- **HP Email Archiving software for Microsoft Exchange:**
 - HP Software Support 9x5 - standard business hours, phone-in assistance and updates
 - 1 year option or 3 year option
 - HP Software Support 24x7 - 24x7, phone-in assistance and updates
 - 1 year option or 3 year option
- **HP Exchange Archiving Gateway:**
 - HP Support Plus - standard business hours, 4-hr onsite response hardware support
 - 1 year option or 3 year option
 - HP Support Plus 24 - 24x7, 4-hr onsite response hardware support
 - 1 year option or 3 year option

HP Care Pack Services are sold by HP and HP authorized enterprise and commercial resellers. Services for customers purchasing via direct and enterprise resellers are quoted using HP order configuration tools. Additional information about HP Care Pack Service features and benefits is available at: <http://h20230.www2.hp.com/>

Service and Support, HP Care Pack, and Warranty Information

HPSW PSO Advanced Consulting

The Advanced Information Consulting packages are a flexible HP Professional Services offering designed to maximize the customer's adoption success and return on investment. Upon request, HP Software PSO will schedule a Consulting Engineer to work onsite or remotely with the customer.

The Advanced Consulting packages:

- Provide additional value-based services for each product line
- Are offered in 5, 10, 15+ day increments
- Provide solutions flexibility and embrace solution adoption
- Include the following services categories:
 - Upgrades/Expansions
 - Advanced Configuration Services
 - Advanced Personalized Services
 - Solution Customizations

Licensing/Configuration Information

Step 1 - Base Licensing/Configuration

Select one:

Product Name	Description	Part Number
HP Email Archiving software for Microsoft Exchange - Compliance Archiving (10,000 users)	HP EAs Exchange Compliance 10k User LTU	T3562A
HP Email Archiving software for Microsoft Exchange - Compliance Archiving (500 users)	HP EAs Exchange Compliance 500 User LTU	T3563A
HP Email Archiving software for Microsoft Exchange - Selective Archiving (10,000 users)	HP EAs Exchange Selective 10k User LTU	T3565A
HP Email Archiving software for Microsoft Exchange - Selective Archiving (500 users)	HP EAs Exchange Selective 500 user LTU	T3564A

Step 2 - Required Options

Product Name	Description	Part Number
HP Exchange Archiving Gateway	A server containing software components necessary for archiving Microsoft Exchange environments. A minimum of one gateway is necessary. Subsequent upgrades may not require additional Archive Gateways	A7977E
HP Integrated Archive Platform - Base System	An HP Integrated Archive Platform Base System is required for initial deployment	A7970E

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The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.